## **FINANCIAL ASSISTANCE APPLICATION**

| Applicant's Name:  |   |  |  |                |
|--|---|--|--|----------------|
| Address:   |   | City:                                  | State/Zip: _   | /              |
| Phone: ( )   |   |  |  |                |
| Family Members: (Spouse, dependents of Name:   | claimed on Federal 1<br>Date of Birth:  | ax return and their date(s<br>Name:    | ) of birth):   | Date of Birth: |
| 1  | _/  | 5                                      |  |                |
| 2  |   | 6                                      |  | _/             |
| 3  | _/  | 7                                      |  | /              |
| 4  | /   | 8                                      |  |                |
| Applicants must submit all relevant docu   | uments with applica   | tion within 30 days for de             | termination.   |                |
| THE FOLLOWING DOCUMENTATION IS F   | REQUIRED TO DETE  | RMINE ELIGIBILITY                      |  |                |
| 1. Proof of Income: (submit all document   | ation that applies to   | your household)                        |  |                |
| ☐ Last federal tax return ☐ Unemployment: provide current aw ☐ Workers Compensation: copy of wa ☐ Social Security: benefit award letter ☐ Pension: statement or 1099 form, if ☐ Other forms of income: short/long to alimony and/or public assistance, ir ☐ Self Employed: prior year's income  2. Proof of No Income: provide a signed, | ge statement, if app<br>r, if applicable<br>applicable<br>erm disability, inter<br>f applicable<br>tax return | olicable<br>ests/dividends, retirement |  | port,          |
| 3. Proof of Health Insurance: Do you have  |   |  |  |                |
| I affirm by my signature below that the in<br>knowledge. I agree to provide additional<br>inform St. Joseph's Health promptly of ar  | l information as req  | uested in order to determi             | ine eligibility. I agre  | ee to          |
| Applicant's Signature:   |   | St. J<br>Attn<br>301                   | IL ALL INFORMATION IN THE INFORMATION INTO INTO INTO INTO INTO INTO INTO | al             |





A Member of Trinity Health

Benefit Advocacy Mon-Fri 8AM-4:30PM 315.448.3555 sjhsyr.org/financial-assistance

# FINANCIAL ASSISTANCE PROGRAM

For National Health Service Corp Approved Sites

# St. Joseph's Health is committed to caring for patients regardless of their ability to pay.

Health care bills can be daunting, especially to those who do not have insurance to pay for them. At St. Joseph's Health we understand how confusing medical bills can be to and have trained benefit advocates who can help you understand your financial responsibility and the payment options available to you.

Our patient financial assistance program helps people who are unable to pay all of their medical bills incurred at St. Joseph's Health. Patients may also qualify for financial assistance if they do not have health insurance of it their health insurance does not cover all the medical care they need.

## Short Term and Long-Term Payment Plans Patients who cannot pay some or all of their financial responsibility may qualify for short term or long-term payment plans and loans.

Patients may qualify for one of the options below:

- Balances paid in less than 90 days may be eligible for an interest free payment plan.
- Balances paid in 120 days to 12 months may be eligible for a zero-interest loan program.
- Balances that will need to be paid in a time frame greater than 12 months may be eligible for a low interest loan program.

## ELIGIBILITY FOR FINANCIAL ASSISTANCE

Applicants for financial assistance may be screened for Medicaid eligibility by a benefit advocate. Income verification for the time frame in which you received services will be needed to determine whether a state sponsored insurance application should be completed.

## **2021 Federal Poverty Levels**

**Percent of Poverty Guidelines** 

| Family Size | 200%   | 400%    |  |
|-------------|--------|---------|--|
| 1           | 25,760 | 51,520  |  |
| 2           | 34,840 | 69,680  |  |
| 3           | 43,920 | 87,840  |  |
| 4           | 53,000 | 106,000 |  |
| 5           | 62,080 | 124,160 |  |
| 6           | 71,160 | 142,320 |  |
| 7           | 80,240 | 160,480 |  |
| 8           | 89,200 | 178,400 |  |

For Families/Households with more than 8 persons, add \$4,540 for each additional person

### **FINANCIAL ASSISTANCE**

A 100 percent discount for medically necessary services is available to patients who earn 200 percent or less of the Federal Poverty Level quidelines. Elective services such as cosmetic surgery are not included in our charity program. Those who earn between 200 and 400 percent of the Federal Poverty Level guidelines may be eligible for a partial discount equal to the Medicare discount rate. Patients who qualify for financial assistance will not be charged more than the Medicare discount rate. Patient copays and deductibles may be eligible for discounted rates if a patient qualifies for financial assistance and earns less than 200 percent of the Federal Poverty Level Guidelines, Services such as cosmetic procedures, hearing aids and eye care that normally are not covered by insurance are priced at package rates with no additional discount. All payments are expected at time of service.

Discounts are also available for those patients who are facing catastrophic costs associated with their medical care. Catastrophic costs occur when a patient's medical expenses for an episode of care exceed 20% of their income. In these cases, patient copays and deductibles may also be included in the discount.

### THE APPLICATION PROCESS

- For additional assistance please call 315.448.3555. (Mon-Fri 8AM-4:30PM)
- You may also download a financial assistance application at sjhsyr.org. Once completed the application should be mailed to:

St. Joseph's Health Hospital Attn: Benefit Advocacy 301 Prospect Ave Syracuse, NY 13203

- The application must be completed within 240 days from the patient's first post discharge billing statement.
- Once an application is received you will
  have an additional 30 days to submit the
  required documentation. If documentation
  is not submitted within 30 days of the
  request, the application will be considered
  withdrawn. Your application will be reviewed
  and you will be notifed of its decision
  in writing within 30 days after receipt of
  completed application. St. Joseph's Health
  will determine a sliding fee scale for each
  service based on the Federal Poverty
  Guidelines and the patient's income level and
  family size.
- Translator services are available to assist with the application process.
- If fraudulent documentation is submitted any financial assistance may be revoked.
- The determination of eligibility is made dependent upon the documentation submitted.